

## Privacy Policy - What's Changed January 2023

Our Privacy Policy has been updated to accommodate the personal data processing associated with our new software-as-a-service ("SaaS"), MegaportONE, to address new California Consumer Privacy Act ("CCPA") requirements and update certain terminology for clarity. We've also included information on how we may use cookies to track Customer participation in surveys and the use of third-party authentication providers.

So, aside from minor consequential edits related to the new terminology, the changes to note are as follows:

Clause reference	What's changed
Preamble	We've clarified certain terminology to include CCPA definitions. We've also introduced our SaaS, MegaportOne, in the terminology (including adding MegaportOne users to our definition of 'Customer') and added information relating to the process of updating the Privacy Policy.
Part 1 – Customers & Prospects	We've clarified that 'Prospective Customers' include those that do not yet have a MegaportONE subscription in their name.  We've clarified that we may also use cookies to track Customer participation in surveys; and  We clarified that we may receive user authentication credentials from third-party authentication providers (such as Google)
Part 3 – Website visitors	We've included express reference to MegaportONE as being one of our Websites.
Part 6 – General	<ul style="list-style-type: none"><li>● Where personal information is stored and processed: We've clarified that United States Customers' personal information may be processed outside of the United States.</li><li>● Your other rights: We've specified the additional rights of European, UK and California residents.</li><li>● Verifiable Consumer Requests: We've added information relating to the verification process of California resident requests for information, correction or deletion of their personal information.</li></ul>